

Privacy Policy

Star Techs Privacy Policy

Who we are

In this Privacy Policy references to "we" and "us" are to Aztec IT Ltd. trading as Star Techs company registration 06221984, Registered office 30 Meadow Road, Hadleigh. Benfleet, Essex

What information we collect and how

The information we collect via this website may include:

- (1) Any personal details you type in and submit, such as name, address, email address, etc.
- (2) Data which allows us to recognise you, your preferences and how you use this website. This saves you from re-entering information when you return to the site. This data is collected by cookies from your navigation around the site. A cookie is a small amount of data which we send to your computer. The data is then stored on your browser or hard disk. Most web browsers can be set to prevent you from receiving new cookies, notify you before accepting cookies or disable cookies altogether. Details about this can normally be found in the Help facility provided with your browser. If you disable cookies, you will not be able to receive personalised facilities and your progress to check out may take longer. The cookies store information only for as long as you are viewing the website
- (3) Your IP address (this is your computer's individual identification number) which is automatically logged by our web server. This is used to note your interest in our website.
- (4) Your preferences and use of email updates, recorded by emails we send you (if you select to receive email updates on products and offers).

What we do with your information

Any personal information we collect from you will be used in accordance with the Data Protection Act 1998 and other applicable laws. The details we collect will be used:-

- (1) to process your order, to process any application for finance. To maintain records and to provide after-sales service (we may pass your details to another organisation to supply/deliver products or services you have purchased and/or to provide after-sales service); this is specifically but not limited to Star Techs online shop
- (2) to carry out security checks (this may involve passing your details to credit reference agencies, who will check details we give them against public and private databases and may keep a record of that check to use in future security checks - this helps to protect you and us from fraudulent transactions); and
- (3) to comply with legal requirements

We may use third parties to carry out certain activities, such as processing and sorting data, monitoring how customers use our site and issuing our emails for us.

We would also like to inform you of various promotions, goods and services that may be of interest to you. These would come from any of our affiliates or from carefully selected third parties. You may be contacted by post, email, telephone, SMS or such other means as we regard as appropriate, including new technology. You may unsubscribe at a later date, if you wish - see "Your rights" section below.

Your rights

- (1) You can ask us to update your personal information by emailing precise details of your request to privacy@star-techs.com. Please ensure you type "update" in the subject line of your email.
- (2) You can ask us not to send you future marketing communications. To do this, simply email privacy@star-techs.com. Type "No Marketing" in the subject line and then the following in the main text:- · your full name · your postal address including postcode · your email address

We will then suppress your data from all direct marketing, although we will still keep it for processing your order and fulfilling customer service and after sale obligations.

Alternatively, you can post your request to the address as highlighted above.

- (3) You also have the right to request a copy of any personal information we hold about you. To do this, simply write to us at the following address, enclosing a cheque for ?10 payable to Aztec IT Ltd. to cover our administration costs:-

Other Websites

This privacy policy only covers this website. Any other websites which may be linked to by our website are subject to their own policy, which may differ from ours.

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The contents of our website are the copyright of Aztec IT Ltd. or other copyright owners and are protected by copyright law. All brand names and product names used on our site are registered trade marks or trade names of their respective holders. You may read and copy the material contained on our website solely for personal and non-commercial use.

By using our website you agree not to intentionally misuse it. Our website may contain hyper-links to other websites completely unrelated to us; we are not responsible for the content or practices of such websites. Service on our website may be interrupted occasionally and errors may occur. Use of our website is governed by English law and you submit to the exclusive jurisdiction of the courts in England. Changes to this Policy

Please note that this policy will be reviewed, and may change, from time to time. The revised policy will be posted to this page so that you are always aware of the information we collect, how we use it and under what circumstances we disclose it.

Your consent

By using this website you are consenting to this privacy policy. We may in the future change this policy, and if we do so we will post the amended policy on this website.

Decision Making

Any decision made by us in relation to the services provided to you shall be final.